



## Customer Case Study

**United Utilities**, the household name behind delivery of Gas, Electricity and Water services, implements the new internal Staff portal.

The system, designed on the customer facing web site technologies, will provide all of the United Utilities intranet site needs, from Human Resources, to form and process management.

### Community Access Growth

With the move to place more and more company wide information on the portal site, it was important for the management to be confident that the system would deliver to the audience of over 4,500 users.

United Utilities were so keen to trial the service based performance testing solution blucap™ in house, before Trust Iv had officially launched the service.

After a short delivery period, and technical assessment with the technology stakeholders, and a pair of focused test executions, blucap™ demonstrated the system could cope with the anticipated number of users, and also demonstrated where the load failure point would be.

The United Utility portal went live and has now rolled out over the entire estate.